



Norges  
Rederiforbund  
Norwegian  
Shipowners'  
Association

# TOGETHER – DESPITE THE WAR, DESPITE THE DISTANCE

**Social Benefits for Ukrainian Seafarers**

**According to the MTWTU NIS Offshore/Model Offshore CBA  
and MTWTU NIS/Model CBA**

The war has changed reality, but it has not changed us. With the beginning of the full-scale invasion, the MTWTU expanded its work while remaining true to its mission — to stand by Ukrainian seafarers, wherever they are. That is why, from the very first days of the war, the Union developed procedures to provide comprehensive support to seafarers, MTWTU members, and their families located outside Ukraine.

Since 2022, the Marine Transport Workers' Trade Union of Ukraine has provided over ₾63 million in assistance to more than 3,500 seafarers and their families. This is not about money. It's about trust, support, and human destinies, in which we have become a reliable force in the most difficult times.

## IN NUMBERS

more than  
**3500**  
seafarers and their families

more than  
**₹63 min**  
of aid, including

- financial assistance and compensation



**OVER ₹42 MILLION**



- free dental treatment at the Union Dent clinic

**A TOTAL OF 460 PEOPLE, INCLUDING:**

**234**

seafarers

**118**

seafarers' wives

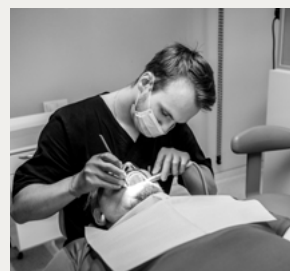
**100**

cadets of maritime educational institutions

**8**

seafarers' children

**OVER ₹10 MILLION**



# SUPPORT FROM INTERNATIONAL PARTNERS

ISWAN

# 493

payments worth over

## \$250,000

2022

2023

2024

350 SEAFARERS

130 SEAFARERS

13 SEAFARERS

## SOCIAL CAMPAIGNS

## ITF-ETF SOLIDARITY FUND

2022

2023

2024

- 17 tonnes of charity
- 4,500 sets
- 1,500 seafarers' families



- 100 cadets of maritime educational institutions — sleeping bags, power banks



- food sets for 100 seafarers' families





# 800



gift sets for seafarers and cadets on  
St Nicholas Day

## ITF SEAFARERS' TRUST

2023



**700 FOOD SETS**  
for seafarers' families

**70 SEAFARERS**

supported after the explosion  
of the Kakhovka hydroelectric  
power plant



## SEKO

2024



**500 HYGIENE SETS**  
for seafarers' families

**320 FOOD SETS**



The MTWTU, in cooperation with the Welfare Fund of Maritime Transport "MORTRANS", provides financial assistance to the Union's seafarers who have stood up to defend Ukraine in the Armed Forces.



# 75%

**OF APPLICATIONS WERE FROM  
SEAFARERS OUTSIDE UKRAINE**

# 100%

**OF APPLICATIONS FROM THE UNION  
MEMBERS WERE SATISFIED**

2022

2023

2024

2025  
(as of June)

**ABOUT  
1,200**

seafarers

**OVER  
1,000**

seafarers

**ABOUT  
1,100**

seafarers

**260**

seafarers

We reacted quickly. We worked in the face of blackouts, shelling, and losses. And we continued to treat, support and rescue.

## THE MOST COMMON CASES OF ASSISTANCE:

**31,1%**

Compensation for the costs of treatment of seafarers and family members

**18,3 %**

Financial aid after shelling, loss of housing, or other war-related emergencies

**5,6%**

Support for young parents

**5,7 %**

Assistance for the burial of family members

**34,8%**

Assistance due to financial hardship

**4,5 %**

Other assistance

### IMPORTANT:

Reimbursement of medical expenses is available and has almost no exceptions, apart from insured accidents occurring during the voyage. The MTWTU, together with the Welfare Fund of Maritime Transport "MORTRANS", provide assistance in cases of oncological diseases, dental treatment, and planned operations, such as joint replacement, etc.\*

\*It is subject to the availability of medical grounds and all required documents; each application is processed individually

We don't count our efforts. We count only one thing: how many more people we need to help.

# STORIES THAT WILL REMAIN IN THE HEARTS

## ODESA

A member of our Union had their home struck twice by Russian missiles. The apartment was destroyed. A roof over his head, basic necessities — everything was lost. Outside, it was winter. We provided a sleeping bag, warm clothes, a flashlight, and a powerful power bank. The seafarer also received substantial financial aid.

## GERMANY

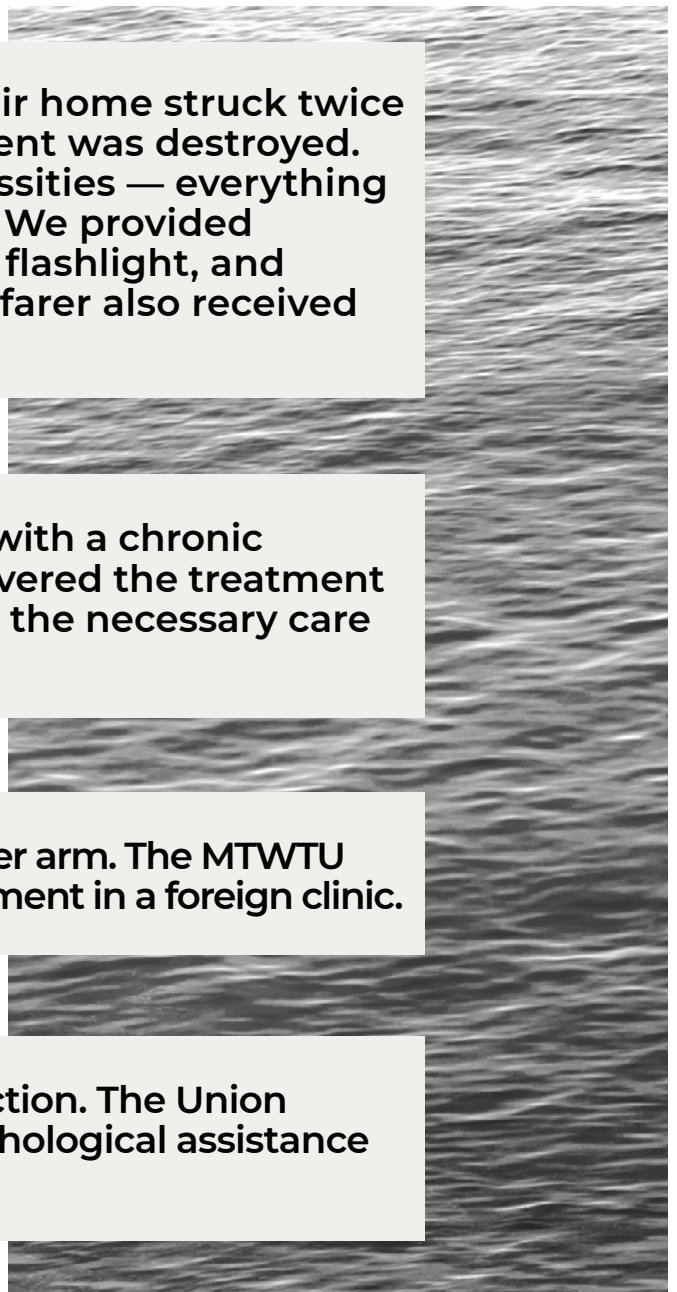
A seafarer's son was diagnosed with a chronic illness — psoriasis. The Union covered the treatment costs to ensure the boy received the necessary care without interruption.

## TURKEY

A seafarer's little daughter broke her arm. The MTWTU promptly covered the cost of treatment in a foreign clinic.

## KHERSON

A seafarer was killed in military action. The Union provided financial, legal and psychological assistance to his family.







## **POLAND**

A seafarer's mother is struggling with diabetes, his father is a disabled patient, his son has autism, his sister has oncology, and her husband was killed in the war. The MTWTU provides comprehensive support to this family, helping them to overcome difficulties every day.

## **ROMANIA**

A seafarer is fighting against oncology, which requires expensive treatment. The Union provides financial aid to give him a chance for recovery.

## **MARIUPOL — ODESA**

A seafarer from occupied Mariupol escaped from the war with his seriously ill mother, young child and pregnant wife. The Union supported this family financially on their way to a new and safe life.

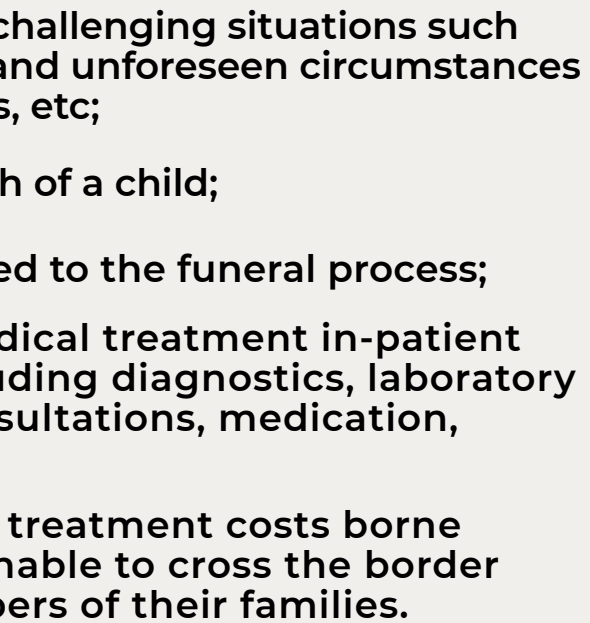
## **KHERSON**

During the occupation, russian forces beat the seafarer, causing serious head injuries. He now requires ongoing treatment and constant care. With his home destroyed, he has been forced to live in a basement. The MTWTU is providing him with essential financial support.

**TOGETHER WITH OUR PARTNERS, WE ARE  
PROVING THAT DESPITE THE WAR AND DISTANCE,  
UKRAINIAN SEAFARERS ARE NOT ALONE.**

# EXPENSES THAT ARE COVERED UNDER THE COLLECTIVE BARGAINING AGREEMENT

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- Providing assistance during challenging situations such as prolonged voyage delays and unforeseen circumstances like accidents, document loss, etc;
  - Assistance related to the birth of a child;
  - Reimbursing expenses related to the funeral process;
  - Financial assistance for medical treatment in-patient and out-patient clinic (including diagnostics, laboratory tests, narrow specialist consultations, medication, surgeries and stay);
  - Reimbursement of medical treatment costs borne by the seafarers, who are unable to cross the border and work at sea, and members of their families.

## UNION DENT PROJECT

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Dental services are provided to seafarers as part of the MTWTU initiative at the clinic located in Odesa at 9 Arcadian Plateau.

UNION DENT is a modern dental clinic that was established by the MTWTU in partnership with other organizations in 2019. The clinic is equipped with state-of-the-art equipment, and the doctors have extensive experience and an innovative approach to treatment.



## **DENTAL SERVICES PROVIDED UNDER THE UNION DENT PROJECT:**

- Consultation with a specialist without a treatment plan;
- CT scan of both jaws;
- Professional cleaning, ultrasound, and air-flow treatment;
- Tooth filling with the placement of a rubber dam and infiltration, nerve block, and/or topical anesthesia;
- Tooth extraction and suturing (emergency cases).



## **THE FOLLOWING SERVICES ARE NOT COVERED UNDER THE UNION DENT PROJECT:**

- Endodontic treatment;
- Prosthodontics;
- Orthodontics;
- Implantation;
- Teeth whitening and other cosmetic dentistry services.

**DURING MARTIAL LAW IN UKRAINE, MEDICAL TREATMENT MAY BE PROVIDED TO A SEAFARER'S SPOUSE AND CHILDREN UNDER THE AGE OF 18 AS A SUBSTITUTE FOR THE SEAFARER HIMSELF.**

# HOW TO APPLY TO THE MTWTU

**TO CHECK YOUR  
MEMBERSHIP PLEASE  
USE OUR CHAT-BOT**



**CHAT-BOT**

## OR CONTACT PERSON IN CHARGE DIRECTLY:




**Tatiana Slobodyaniuk,  
Union Inspector**



**seafarer@mtwtu.org.ua  
claim@mtwtu.org.ua**



**+380 95 550 75 55**   



**5B, Arcadian Plateau, Premises 1,  
Odesa, Ukraine, 65062**



**MTWTU**

## JOIN US ON SOCIAL MEDIA



**FACEBOOK**



**INSTAGRAM**



**TELEGRAM**

**To receive assistance, you will be required to provide the following documents:**

- |  |   |
|--|---|
|  Union membership card          |  Seafarer's service record book  |
|  Passport                       |  Seaman's Book                   |
|  Taxpayer Identification Number |  Other documents may be required |